



April 21, 2017

To whom it may concern,

I am pleased to present a reference letter for Jensen Builders. As President/CEO of Friendship Haven in Fort Dodge, Iowa I have had the opportunity to work with Jensen Builders on several building projects for our campus.

Friendship Haven is a continuing care retirement community, and over the past twelve years we have reinvented our campus. Jensen Builders has been a key reason why we have been able to successfully rebuild our campus.

We have worked with Jensen Builders in a variety of ways. Not only have they been our general contractor for projects, but they have also been a strategic partner with us as we make decisions on building for the future. They have met with our leadership team to discuss future plans, locations, cost estimates and concerns we might not have considered, but they offered as our partner in order to get our current project (scheduled to be completed this summer on schedule) in the ground.

On our previous project, which was also completed on time and under budget, they were professional, timely and took our perspective as the owner under consideration, and concerns were brought up during the building process.

I found them to be fair, consistent and dependable. They brought issues to our attention as soon as they become aware and brought us along in the decision making process. They offered suggestions for improvement while in construction that would help our bottom line.

One thing I value the most about our relationship with Jensen Builders is they take ownership. They stand behind their suggestions and more importantly they stand behind their work. We have not asked twice for something to be corrected. They are responsive and complete the work until all parties are satisfied.

It is without reservation I recommend Jensen Builders to be a part of your project.

Sincerely,

A handwritten signature in black ink that reads 'Julie Thorson'.

Julie Thorson  
President/CEO Friendship Haven